

## For whom?

For all adults with their main residence in Upper Austria and a valid residence permit in Austria.

## How?

Make an appointment for counselling and bring the following documents with you:

- Bank account statements from the last 8 weeks for all household members
- Current bank balance for all household members
- Passport/photo ID and registration form
- Proof of all income for all household members (e.g.: rent, electricity, heating, instalment payments/debts, etc, ...)
- Proof of all outgoings for all household members (e.g.: rent, electricity, heating, debts)
- Proof of arrears, outstanding invoices, major recent expenses

You can find our opening hours and phone numbers on the website. You can also contact us via chat.



[www.caritas-ooe.at/sozialberatung](http://www.caritas-ooe.at/sozialberatung)

You can reach us in 15 counselling centers:

**Linz, Linz-Land, Freistadt, Urfahr-Umgebung**

sozialberatung.linz@caritas-ooe.at

**Wels, Wels-Land**

sozialberatung.wels@caritas-ooe.at

**Steyr, Steyr-Land**

sozialberatung.steyr@caritas-ooe.at

**Eferding**

sozialberatung.eferding@caritas-ooe.at

**Braunau**

sozialberatung.braunau@caritas-ooe.at

**Gmunden**

sozialberatung.gmunden@caritas-ooe.at

**Grieskirchen**

sozialberatung.grieskirchen@caritas-ooe.at

**Kirchdorf an der Krems**

sozialberatung.kirchdorf@caritas-ooe.at

**Perg**

sozialberatung.perg@caritas-ooe.at

**Ried/Innkreis**

sozialberatung.ried@caritas-ooe.at

**Rohrbach**

sozialberatung.rohrbach@caritas-ooe.at

**Schärding**

sozialberatung.schaerding@caritas-ooe.at

**Vöcklabruck**

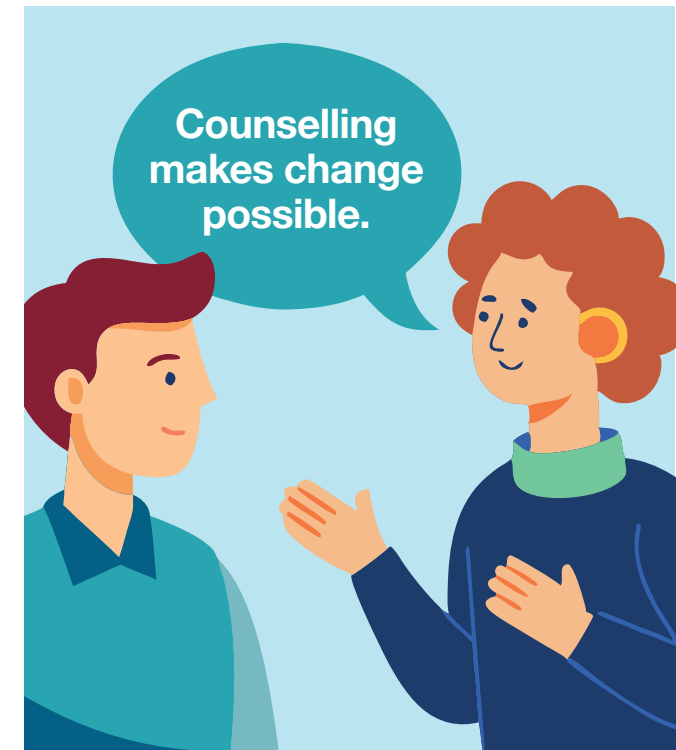
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Caritas Sozialberatung wird gefördert von Integration OÖ

**Integration** 

**Caritas**  
Oberösterreich

## Social Counselling of Caritas Upper Austria



for translation into  
different languages



**Caritas Oberösterreich**  
[www.caritas-ooe.at](http://www.caritas-ooe.at)

  
Katholische Kirche  
in Oberösterreich

I cannot make it until the end of the month financially. What can I do?

Which social benefits can I apply for?

We provide counselling and support for people in financial emergency situation.

I have no money left to buy food.

I cannot pay the electric bill.

Together we try finding a solution.

I have problems, paying my rent.

My washing mashine is broken. I cannot afford to get it repaired.

In emergencies we can help with donations.

I need help, organizing my financial solution. At the moment I lost track of everything.

