



Mobile Family Services



Caritas Oberösterreich www.caritas-ooe.at





We help families

- in times of crisis
- in their own homes (in Upper Austria)
- with housekeeping and childcare
- requirement: one child is aged less than 18 years





Some numbers from the year 2021

- 250 employees
- 1024 families
- 164543 hours spent with the families
- 603716 km travelled to families and back

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What we offer

Family assistance

- is ordered by the family
- is paid by the family (socially graded rates)
- to support families and relieve their situation

Family assistance in the projects MAF & BEA

- is ordered by the Child and Youth Welfare Authority
- without any costs for the families
- to improve the skills of parents and children





MAF - Mobile Everyday Structuring Family Assistance BEA - Support of Parents with Learning Difficulties

- for families whose current life situation is affected by a variety of problems and/or learning difficulties that could endanger the child's wellbeing
- for families who need to improve their skills regarding the care of their children and housekeeping





What do we see?

- restricted, substandard housing
- poor hygienic conditions
- poor personal hygiene (dental health, body care)
- unhealthy, irregular and not age-appropriate nutrition
- lack of time the family spends together





What do we see?

Parents do not perceive

- the biological needs of their children (sleep, nutrition, appropriate clothing,...)
- the emotional needs of their children (love, safety, rules, ...)
- the health status of their children (physical, mental, social)
- the risks of injury of their children





What are we doing?

We work with parents and children

- to establish order and cleanliness in their home
- to teach them to cook and eat healthy
- to talk about body and dental care
- to raise awareness for emotional needs
- to find a daily schedule and family rules
- to support educational tasks





What is challenging us?

- parents that are preoccupied with financial worries
- parents that are mentally ill or traumatized
- parents that are not willing to cooperate
- parents that are not given enough time from authorities to improve their skills





Thank you for your attention!



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